

SEGMENT 6

Segment 6 – Part 5 of the Regulations Quality Assurance Measures for

These quality measures come into effect

There are 7 Key Quality Assurance

1. Promoting social inclusion

AE's will have:

- Policies and Procedures that
- Service principles that promote
- Statement of rights based on person

AE's will provide:

- Orientation on your mission and statement rights to all staff,
- Conduct an annual review with
- Keep a record of all orientations,

Provide information and supports risks to persons with disabilities

2. Abuse Prevention

AE's will:

- Have Policies and Procedures on
- Have a Zero tolerance of all forms
- Document and report any alleged, incidents of abuse
- Report all abuse to the Police
- Not initiate an internal investigation until police have completed their investigation

It is Mandatory for AE's to:

- Provide orientation on Abuse directors

Application Entities

July 1st 2011 for all Application Entities

Measures for Application Entities (AE)

promote social inclusion
individualized approaches
respect for and the dignity of the

statement, service principles
volunteers and board members
your board of directors
refreshers and reviews

regarding activities along with relevant

Abuse
of abuse is mandatory
suspected or witnessed

until police have completed their

policies to new board of

- Conduct an annual refresher for all board members
 - Conduct an annual review of effectiveness determined by the review and the changes
- policies on abuse to assess
 - Prompt implementation of changes
 - Have a written record of the review

3. Notifications regarding abuse

Following the reporting of the abuse to the of the person before notifying others

police, the AE will obtain the consent

Complete a Serious Occurrence on all

abuse

4. Confidentiality and Privacy

The AE's will conduct a review with the procedures regarding privacy,

person on your policies and confidentiality and consent

Use language appropriate to their level of

support and capacity

Provide training to staff and volunteer and policies and procedures regarding

orientation to board members on your privacy, confidentiality and consent

5. Safety around owned or operated

premises

AE's will have a:

- Fire Safety Plan
- Emergency Preparedness Plan
- Continuity of Operation Plan

The fire safety plan will be in accordance Code) made under the Fire Protection and

with Ontario Regulation 213/07 (Fire Prevention Act, 1997

An emergency preparedness plan covers premises in order to respond to situations

inside and outside owned or operated such as:

- Power outages
- Fire
- Flood
- Storm damages
- Pandemic
- Medical emergency
- Person runs away or becomes lost



that outlines what the AE will do in the the regular business of the AE to continue occurrence that prevents the regular

AE's will have Policies and procedures includes the maintenance of equipment and documentation that includes the date

Such equipment includes elevators, etc.

6. Human Resource Practices

AE's will ensure:

- Orientation and Training on all and volunteers
- Documentation on dates of
- Personal and Police reference sector screen for all staff and persons
- Documentation of checks in
- No direct unsupervised contact checks, orientation and training are

7. Service records will be kept for seven and stored in a safe and secure location.

Service records will contain:

- Application Form
- SIS Assessment
- Individual Support Plan

A Continuity operational plan is a plan event of a disruption which prevents in the regular operational site or an business of the AE to continue

regarding equipment maintenance that as recommended by the manufacturer of the maintenance.

heating systems, fire extinguishers,

policies and procedures for staff

orientation and training checks including a vulnerable volunteers with direct access to

Personnel file until personal and police complete

years following the SIS assessment